

Valley County Water District

14521 Ramona Boulevard

Baldwin Park, CA 91706

Este informe contiene información muy importante sobre su agua potable. Traduce o habla con alguien que lo entienda bien. Para revisar el documento en español, visite nuestro sitio web en http://www.vcwd.org/page/829111_Your_Water_Quality.asp o comuníquese con la oficina del Distrito al (626) 338-7301.



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

This notice applies to Valley County Water District customers residing in the cities of Baldwin Park, Irwindale, West Covina, and Azusa. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

State Water System ID # 1910009 // Date Distributed: June 22, 2020

SECONDARY NOTIFICATION REQUIREMENTS

Upon receipt of this notification from Valley County Water District, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- Schools: Must notify school employees, students, and parents (if the students are minors).
- Residential Rental Property Owners Or Managers (including nursing homes and care facilities): Must notify tenants.
- Business Property Owners, Managers, Or Operators: Must notify employees of businesses located on the property.

This notice is being sent to you by Valley County Water District. Formed in 1926 as Baldwin Park Water District, Valley County Water District is an independent, special district that provides water services to a portion of the cities of Baldwin Park, Irwindale, West Covina, and Azusa. The District is positioned above a portion of the Main San Gabriel Groundwater Basin, which is its primary source of water. Today the District serves a population of approximately 56,150 through 12,758 water delivery service connections. VCWD operates under the direction of a 5-member elected Board.

WATER SAFETY IS OUR TOP PRIORITY

The District regularly tests your drinking water using the U.S. Environmental Protection Agency (USEPA) and California State Water Resources Control Board (SWRCB), Division of Drinking Water—approved methods. Our staff monitors the District’s water supply 24 hours a day and uses state-of-the-art treatment processes to remove potential contaminants.

REGULAR COMMUNICATION

Open and honest communication is part of the District’s commitment to keeping our customers informed. We do this by using third-party laboratories for testing analysis, regular reporting to the USEPA and SWRCB, and providing the community with information about the quality of your drinking water in the yearly Consumer Confidence Report. The District welcomes the public to attend monthly Board meetings and invites the community to regular water education events.

For more information and questions about this notice, please contact Tom Mortenson at (626) 962-1915, by mail to Valley County Water District, 14521 Ramona Boulevard, Baldwin Park, California 91706 or visit http://www.vcwd.org/page/829111_Your_Water_Quality.asp.

VCWD IS TAKING ACTION TO PROTECT WATER QUALITY

- During the week of August 5, 2019, a lapse in staff communication resulted in the weekly required samples not being collected and, therefore, was in violation of the regulations. On August 12, 2019, upon discovery of the missed sampling, the required samples were collected; results indicated non-detect for all contaminants of concern (as described in the last column of the table on the following page) and the collected water quality samples met all state and federal drinking water standards.
- **This was not an immediate risk that required immediate notification to our customers.** This document serves as an annual notice requirement, which is why you are receiving this information now.
- Corrective actions have been taken by the District to ensure that this incident will not be repeated.
- All of the District’s water treatment facilities were operational during the week of August 5th and continued to treat and remove all potential contaminants.



CUSTOMER COMMITMENT

Even though this event was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

As your water service provider, Valley County Water District understands the need to have safe drinking water readily available. Its our mission to exceed water quality standards through testing, monitoring and treatment of our groundwater supply and delivering it to our customers at a reasonable cost.

Our staff has committed to ensuring a similar event will not occur in the future by implementing new processes for redundancy and communication.

WHAT SHOULD I DO?

There is nothing you need to do at this time. The required samples were taken within seven days of discovering the missed sampling event. The samples showed we are meeting drinking water standards.

The District has taken corrective actions and will continue to treat and collect samples as required.

TAKING ACTION IS OUR TOP PRIORITY

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the week of August 5, 2019 – August 9, 2019, we did not monitor for Volatile Organic Chemicals (VOCs), Total Coliform, and Total Coliform plus Heterotrophic Plate Count (HPC) and therefore, cannot be sure of the quality of our drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the week of August 5, 2019, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

CONTAMINANT	REQUIRED SAMPLING FREQUENCY	NUMBER OF SAMPLES TAKEN	WHEN ALL SAMPLES SHOULD HAVE BEEN TAKEN	WHEN SAMPLES WERE TAKEN
VOCs (a)	3 Samples Every Week	None	Week of August 5, 2019	August 12, 2019
Total Coliform	11 Samples Every Week	None	Week of August 5, 2019	August 12, 2019
Total Coliform with HPC	3 Samples Every Week	None	Week of August 5, 2019	August 12, 2019

(a) Benzene; Carbon Tetrachloride; 1,2-Dichlorobenzene; 1,4-Dichlorobenzene; 1,1-Dichloroethane; 1,2-Dichloroethane; 1,1-Dichloroethylene; cis-1,2-Dichloroethylene; trans-1,2-Dichloroethylene; Dichloromethane; 1,2-Dichloropropane; 1,3-Dichloropropene; Ethylbenzene; Methyl-tert-butyl ether; Monochlorobenzene; Styrene; 1,1,2,2-Tetrachloroethane; Tetrachloroethylene; Toluene; 1,2,4-Trichlorobenzene; 1,1,1-Trichloroethane; 1,1,2-Trichloroethane; Trichloroethylene; Trichlorofluoromethane; 1,1,2-Trichloro-1,2,2-Trifluoroethane; Vinyl Chloride; and Xylenes.